

Geauga County Group Number: 9916  
CEBCO



## Quality Service...A Standard at Delta Dental

Delta Dental is pleased to provide you with the service you have come to expect from the industry leader in dental benefits. In fact, providing the best service possible is so important to us that we made Quality Service one of our Core Values. To that end, we've created many convenient ways for you to access any information you may need about your dental coverage.

### Use Your Computer

Visit Consumer Toolkit® at [www.deltadentaloh.com](http://www.deltadentaloh.com). It provides all the information you need to learn about your plan, review claims and claim payments, access a searchable dentist directory, and more.

### Use Your Telephone

Call DASI (Delta's Automated Service Inquiry) system at 1-800-524-0149, 24 hours a day, seven days a week. This system provides eligibility information, benefit levels, claim status, time limitations, available benefits for oral exams, cleanings and X-rays, our mailing address and the names of participating dentists near you. If you have additional questions, you may exit the system to speak with a Customer Service associate at any time during normal business hours (Monday through Friday from 8:30 a.m. to 7:50 p.m. Eastern Time).

### Use Your Cards

We have provided two Delta Dental cards below. Although you do not need to show these cards to your dentist to receive dental treatment, you may wish to carry them for informational purposes. Our toll-free telephone number and Web address are printed on these cards for your reference.



#### REFERENCE CARD

For **inquiries** about your dental benefits, or to find a participating dentist:

[www.deltadentaloh.com](http://www.deltadentaloh.com)

1-800-524-0149

Send **written inquiries** to:

Delta Dental  
P.O. Box 30416

Lansing, MI 48909-7916

Mail **claims only** to:

Delta Dental  
P.O. Box 9085

Farmington Hills, MI 48333-9085

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GUARANTEE THAT COVERAGE IS IN FORCE.



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